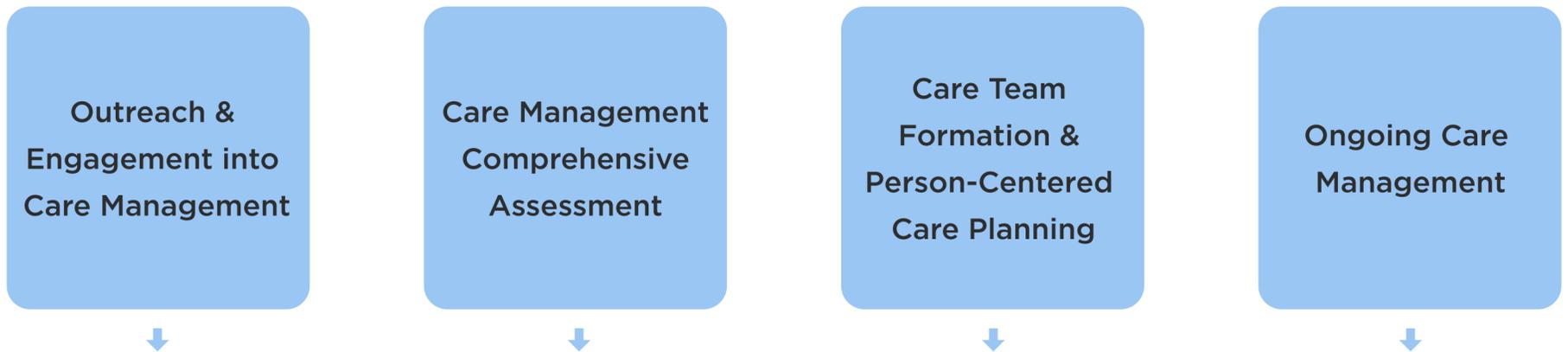


Workflow Integration Guide

Care Team Workflow Integration Guide

Community-Based Peer Support Services

Recovery Coaching & Community Navigation Self-Advocacy/Wellness Groups



Peer Extender Roles

- Conducts welcome calls to engage clients in care management
- Appointment reminders
- Arranges transportation

- Participates in comprehensive assessment sessions
- Engagement and motivation/activation of client

- Participates in care planning sessions
- Input on HRSN, self-advocacy, and wellness strategies
- Input on peer support referral

- Coordinates service appointments and reminder calls
- Health promotion activities
- Case conferences and information sharing
- Information and support on community services

Transitional Care Management Workflow Integration Guide



Peer Extender Roles

Client Becomes Homeless

- Care Plan/ISP updates
- Participates in 90-day transition plan
- Identify services needed upon discharge
- Visit client to support transition and facilitate referrals for community supports
- Ongoing engagement and support

Client Is Admitted To Inpatient Facility

- Hospital visits on admission and discharge day
- Care Plan/ISP updates
- Participate in 90-day transition plan
- Identify services needed upon discharge
- Visit client in home or new care setting
- Facilitate information and referrals for community supports
- Ongoing engagement and support

Client Ages Out Of Foster Care

- Care Plan/ISP updates
- Participates in 90-day transition plan
- Identify services needed upon discharge
- Visit client in new home setting
- Facilitate information and referrals for community supports
- Ongoing engagement and support