

1. Intake and Preparation

Confirm patient information (name, date of birth, MRN).

Review presenting problem and reason for visit/referral.

Ensure Release of Information (ROI) and consents are signed and uploaded.

Collect baseline data (vitals, screenings, SDOH factors, risk stratification).

2. Interdisciplinary Team Huddle

Review agenda (timeframe, objectives, cases to be discussed).

Identify roles (facilitator, recorder, clinical leads).

Share concise case summaries (focus on high-priority issues).

Confirm risk level and quadrant/tier placement if applicable.

3. Case Review & Shared Decision-Making

Discuss progress on patient's treatment/care plan.

Evaluate barriers and SDOH factors impacting care.

Identify interventions or referrals (internal and external).

Document decisions in the shared care plan.

4. Action Items & Accountability

Assign responsibilities with clear timelines.

Record in EHR or tracking tool (dashboard, task manager).

Confirm accountability (who will follow up on each action).

Escalate high-risk cases as needed.

5. Follow-Up & Data Tracking

Monitor progress against treatment goals and KPIs.

Update dashboards (clinical outcomes, service utilization, SDOH impacts).

Review action item completion at next huddle.

Adjust plan of care as necessary.