

# KPI Dashboards With Interactivity: Executive Guide

## Purpose

- **Strategic Alignment:** Helps leaders move from high-level strategy to detailed operations.
- **Decision Support:** Improves accountability and speed of decision-making.

## Core Features that each Dashboard should Include:

- **Click-through Charts** – From aggregate to service line or site detail.
- **Filters** – By timeframe, payer, program, population.
- **Linked KPIs** – One metric connects to related measures.

## Best Practices:

- Limit to 8-10 executive KPIs.
- Use consistent color coding (green, yellow, red).
- Keep filters and drilldowns simple.
- Ensure mobile/remote accessibility.
- Assign KPI ownership.

## Checklist for Implementation:

Dashboard includes filters (time, population, service line)

Click-through charts are enabled

Executives can move from trends → detail in 2 clicks or less

Role-based access is set up

Reviewed quarterly for usability and validity