

Handout: KPI Dashboard Delivery Models

Purpose

Quick reference for selecting and managing KPI dashboard delivery models.

Model	Description	Advantages	Challenges
Centralized	All dashboards managed by a single analytics team.	Consistent data, easier compliance, controlled access.	Slow response time, limited customization.
Distributed / Self-Service	Departments create dashboards using shared data sources.	Faster delivery, innovation, local ownership.	Risk of duplication and inconsistency.
Hybrid / Federated	Central data governance + distributed visualization rights.	Balanced approach, scalable, high accountability.	Requires strong governance communication.

Governance Checklist

Maintain a shared data dictionary with metric definitions.

Certify dashboards through QA before public release.

Standardize visual layout, color palette, and labeling conventions.

Define RACI roles for data stewardship and dashboard ownership.

Audit dashboard usage to ensure relevance and compliance.